

SAFETY FIRST!

Even though we are facing challenging times, our team is dedicated to provide a safe and fun stay for all of our guests, and a healthy work environment for our colleagues. Please take a look at what steps we are doing to take care of you, and what we can do together.

What we are doing for you:

IN GENERAL

- we have adjusted our operating procedures according to increased national and international hygienic rules.
- all team members are trained to adhere to hygienic and distancing guidelines.
- we disinfect the high-touch surfaces regularly.
- several hand sanitizer stations have been placed in the common areas.
- contactless thermometers are available in the hotel.
- we are disinfecting the common areas and rooms with Nanosept technology.



What we can do together:

PLEASE

- ask reception in case you need masks or gloves.
- let us know if you feel any of our common areas need extra cleaning.
- use the hand sanitizer stations.
- think about postponing your visit in case you feel any symptoms of the corona virus

What we are doing for you:

AT RECEPTION

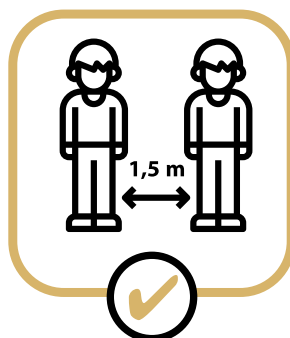
- facemasks and gloves are provided to our guests on request, and we have placed hand sanitizer stations at the reception desk.
- we provide detailed information to our guests.
- room key cards and pens are being continuously disinfected.
- we are introducing online check-ins and contactless payments to encourage contactless transactions.



What we can do together:

PLEASE

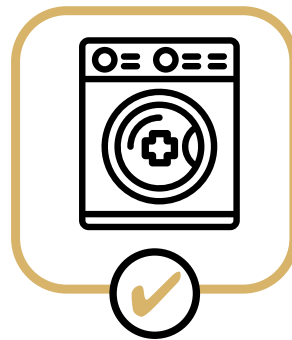
- use the hand sanitizer stations.
- keep the suggested 1,5 meter distance from others.
- pay for your stay the night before you leave, and avoid standing in line at reception.



What we are doing for you:

IN GUESTROOMS

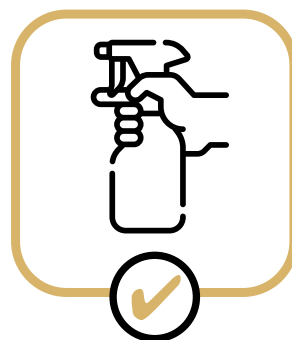
- groundbreaking [Nanosept technology](#) is used to sanitize the rooms before each arrival.
- The cleaning is done with even more care and proficiency. We have modified our processes according to the new hygienic recommendations.
- high-touch areas, like door handles and buttons are disinfected regularly.
- minibars and their contents are disinfected after each check-out.
- linens are being disinfected by our laundry service.
- contactless, online guest directory is provided to our guests.



What we can do together:

PLEASE

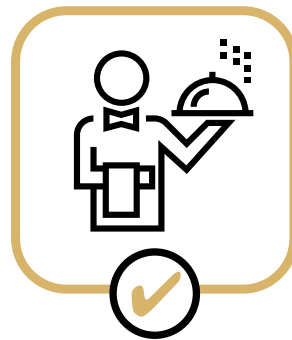
- read the information provided in the room.
- let us know if you feel any extra cleaning is necessary.



What we are doing for you:

IN THE BREAKFAST ROOM

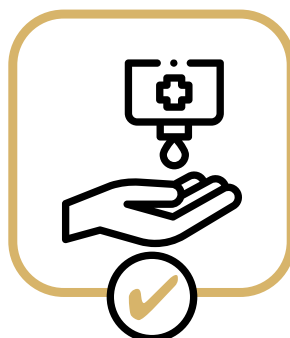
- the breakfast tables are placed in a safe distance from each other.
- we ask our suppliers to confirm their procedures against the virus.
- on request, we can provide breakfast to-go, or in-room breakfast.



What we can do together:

PLEASE

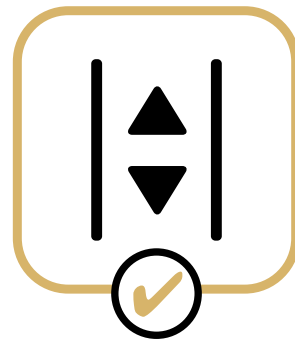
- use the hand sanitizer before entering the breakfast room.



What we are doing for you:

IN THE COMMON AREAS

- bathrooms are disinfected regularly.
- several hand sanitizer stations have been placed in the common areas.
- we disinfect the elevator control panel regularly for your safety!



What we can do together:

PLEASE

- let us know if you feel any of our common areas need extra cleaning.
- use the hand sanitizer stations.
- use the stairs if possible.

